

1. The Uncle Wong Kitchen's Loyalty Programs (Friends of Uncle Wong) are operated by BL91 Pty Ltd (refer to "us", "our", "we"). By participating in our Loyalty Programs, you agree to these Terms and Conditions.

#### **How do I join the Loyalty Programs?**

2. To join our Loyalty Programs, you must first collect a Membership Card (or any other form determined by us from time to time) at Uncle Wong Kitchen.
3. You can earn points on eligible purchases immediately.
4. Once you have registered your Membership Card, you will receive a member's ID. You are responsible for all activity on your membership.

#### **How do I earn points?**

5. By presenting your Membership Card at the time of purchase, you will earn points each time you make eligible purchase at Uncle Wong Kitchen.
6. Every \$100 spent in store entitle you to collect \$5 equivalent in store credit. Points will be earn on a pro-rata basis.

#### **How do I redeem points?**

7. You must present your Membership Card in order to redeem your points.
8. You cannot redeem or exchange your points for cash (including as part payment for any purchases at Uncle Wong Kitchen). You cannot sell or transfer your points to anyone.
9. Only one member's redemption per party. We will not accept multiple redemption on one transaction. Redemption is limited to \$200 per invoice.
10. You must redeem your points within 12 months of earning.

#### **What if I lose my Membership Card?**

11. If your Membership Card is lost or stolen, you must notify us by either emailing us at [unclewong.mtbarker@gmail.com](mailto:unclewong.mtbarker@gmail.com) or calling us on (08) 7380 1435.
12. You can ask for a replacement Membership Card at Uncle Wong Kitchen for extra cost and request that your points balance be transferred to your replacement Membership Card.

#### **What else do I need to know?**

13. We reserve the right to terminate your membership if you don't use your Membership Card to earn or redeem points for 12 consecutive months, or if we believe that you have engaged in fraudulent or unlawful activity or failed to comply with these Terms and Conditions.
13. We will collect and use your personal information in accordance with our [Privacy Policy](#).
14. We may discontinue our Membership Programs at any time in our sole discretion with no liability to you. If we do so, we'll publish a notice on our website and/or email you to let you know.

15. We may change the Membership Programs (including the number of points allocated to each eligible purchase and how points are earned and redeemed) and these Terms and Conditions at any time or add new terms or conditions. If we do so, we'll publish an updated version on our website or email to you. Your continued participation in our Membership Programs will constitute your acceptance of such changes.
16. These Terms and Conditions apply to our Loyalty Programs in Australia, and are governed by the laws of South Australia.
17. We'd love to hear from you. If you have any questions about our Loyalty Program or these Terms and Conditions, please contact us at [unclewong.mtbarker@gmail.com](mailto:unclewong.mtbarker@gmail.com)